

**Managed Behavioral Health Care in Massachusetts:  
Challenges of Maintaining Access and Quality\***  
**Tuesday, February 3, 2004**

Hassenfeld Conference Center, Brandeis University, Waltham, MA 02454-9110

**AGENDA**

- 8:00-8:30 Registration and continental breakfast**
- 8:30-9:00 Welcome**  
“Conference Objectives,” Donald Shepard, PhD, Conference Chair, Schneider Institute for Health Policy, Heller School, Brandeis University  
“The University’s Perspective,” Constance Horgan, ScD, Director, Center on Behavioral Health, Schneider Institute for Health Policy, Heller School, Brandeis University  
“Perspective from the Federal Regional Office,” Brian Cresta, Northeast Regional Director, US Department of Health and Human Services (DHHS)
- 9:00-10:15 Researcher Panel, Part 1**  
Moderator: H. Stephen Leff, PhD, Senior Vice President, Human Services Research Institute  
“Medicaid Managed Behavioral Health Care: A Summary of National Trends and Lessons Learned,” Debra Hurwitz, MBA, BSN, RN, Director of State Health Policy Analysis, University of Massachusetts Medical School  
“Impact of Carve-Out on the Costs and Quality of Substance Abuse Treatment under MHMA,” Donald Shepard, PhD, Professor, and Marilyn Daley, PhD, Senior Research Associate, Schneider Institute for Health Policy, Heller School, Brandeis University  
“Medicaid Carve Outs in Perspective: What Are the New Issues?” Richard Frank, PhD, Professor, Harvard Medical School  
“Linking Primary Care and Managed Behavioral Health: Experiences of the RWJF Depression in Primary Care Project,” Carole Upshur, PhD, Professor, University of Massachusetts Medical School
- 10:15-10:30 Break**
- 10:30-12:00 Researcher Panel, Part 2**  
“Year Ten MBHP Provider Survey,” Richard Beinecke, DPA, ASCW, Associate Professor, Suffolk University  
“Substance Abuse and Mental Health Services for Children and Adolescents,” Doreen Cavanaugh, PhD, Assistant Professor, Georgetown University  
“Quality of Life Inside and Outside of Managed Care,” Mary Jo Larson, PhD, Principal Research Scientist, New England Research Institute (NERI)  
“An Assessment of Consumer Satisfaction with Behavioral Health Services Managed by the Massachusetts Behavioral Health Partnership, 1999-2003,” Jonathan Delman, JD, MPH, Executive Director, Consumer Quality Initiatives, Inc.

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\* This conference was supported by grant number R13AA14244-01 from the National Institute on Alcohol Abuse and Alcoholism to Brandeis University

- 12:00-1:45 Lunch**  
 “Where We’ve Been and Where We’re Going,” Elizabeth Childs, MD,  
 Commissioner, Massachusetts Department of Mental Health (DMH)
- 1:45-3:45 Panel of Massachusetts Stakeholders**  
 Moderator: James J. Callahan Jr., PhD, Director, Policy Center on Aging, Heller  
 School, Brandeis University  
 “MBHP 1996-2004: Successes and Challenges,” Nancy Lane, PhD, Executive  
 Director, Massachusetts Behavioral Health Program (MBHP)  
 “Perspective from BSAS,” Michael Botticelli, Assistant Commissioner, Bureau of  
 Substance Abuse Services, Massachusetts Department of Public Health  
 (BSAS)  
 “Managed Behavioral Health Care in Massachusetts: A Trade Association  
 Perspective,” Elizabeth Funk, MBA, President/CEO, Mental Health and  
 Substance Abuse Corporations of Massachusetts  
 “Consumer Voice--Not Yet Consumer Choice,” Moe Armstrong, MBA, MA,  
 Director of Consumer Affairs, Vinfen, Corporation Division of Psychiatric  
 Rehabilitation  
 “Provider Perspective,” Philip Shea, President and CEO, Community Counseling  
 of Bristol County  
 “Response,” Michael A. Norton, MSW, Deputy Commissioner, Medicaid  
 Behavioral Health Unit, Massachusetts Department of Mental Health  
 (DMH)
- 3:45-4:00 Break**
- 4:00-5:00 Response and Lessons Learned**  
 “Response from a Mental Health Perspective,” Ronald Manderscheid, PhD,  
 Center for Mental Health Services (CMHS), Substance Abuse and Mental  
 Health Services Administration (SAMHSA)  
 “Response from a Substance Abuse Perspective,” Mady Chalk, PhD, Director,  
 Office of Quality Improvement and Financing, Center for Substance  
 Abuse Treatment, Substance Abuse and Mental Health Services  
 Administration (SAMHSA)
- 5:00-7:00 Reception (cash bar)**

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